

Job Title	SOC Code	2010 SOC Definition	Emerging Job Title Definitions Source: Iroquois Healthcare Association	Qualifications (Optional) Source: NYSDOL and the NYSED
Physicians				
Primary Care	29-1062	Diagnoses, treats, and helps prevent diseases and injuries that commonly occur in the general population.		A New York licensed physician has completed a program of medical education and received the Doctor of Medicine (M.D.), Doctor of Osteopathic Medicine (D.O.), or equivalent degree. New York licensed physicians have also completed a minimum of one year of postgraduate training in an approved residency program; graduates of unaccredited/unregistered medical schools must complete three years of residency training and pass a proficiency exam. In addition, licensed physicians pass a Stateapproved licensing examination.
Other Specialties (excluding Psychiatrists)	Not 29-1062 or 29-1075 (also exclude 29-1066 Psychiatrists)			
Physician Assistants	29-1071	 Provides healthcare services typically performed by a physician under the supervision of a physician. Conducts complete physicals, provides treatment, and counsels patients. May, in some cases, prescribe medication. 		
Primary Care	"Primary Care" is not differentiated as a separate category from 29-1071	 Provides healthcare services typically performed by a physician under the supervision of a physician. Conducts complete physicals, provides treatment, and counsels patients. May, in some cases, prescribe medication. 		
Other Specialties	29-1071 Physician Assistants (need to exclude "Primary Care")	As identifed in SOC CODE 29-1071 (See Physician Assistants).		



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Nurse Practitioners	29-1171	Diagnoses and treats acute, episodic, or chronic illness, independently or as part of a healthcare team. May focus on health promotion and disease prevention. May order, perform, or interpret diagnostic tests such as lab work and x-rays.		A Nurse Practitioner (NP) is an RN who has earned a separate license as an NP through advanced clinical nursing education (usually a Master's degree) in a distinct specialty area of practice.
Primary Care	Not differentiated as a separate category from 29- 1171	 Diagnoses and treats acute, episodic, or chronic illness, independently or as part of a healthcare team. May focus on health promotion and disease prevention. May order, perform, or interpret diagnostic tests such as lab work and x-rays. 		
Other Specialties (Except Psychiatric NPs)	29-1171 Nurse Practitioners (need to exclude "Primary Care" and "Psychiatric NPs")	As identifed in SOC CODE 29-1171 (See Nurse Practitioners).		
Midwives	29-1161	Diagnoses and coordinates all aspects of the birthing process, either independently or as part of a healthcare team. May provide well-woman gynecological care.		Must complete a Master's or higher degree program in midwifery or a related field registered by the department as licensure qualifying; or accredited by the American College of Nurse Midwives Division of Accreditation; or determined by the Department of Education to be equivalent of such a registered or accredited program.



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Nursing				
Nurse Managers/ Supervisors	11-9111	Plans, directs, or coordinates medicine and health services in hospitals, clinics, managed care organizations, public health agencies, or similar organizations.		
Staff Registered Nurses	29-1141	Assesses patient health problems and needs, develops and implements nursing care plans, and maintains medical records. Administers nursing care to ill, injured, convalescent, or disabled patients. May advise patients on health maintenance and disease prevention or provide case management.		Must present satisfactory evidence of having received at least a two-year degree or diploma from a program in general professional nursing that is acceptable to the New York State Education Department or approved by the licensing authority or appropriate governmental agency in the jurisdiction where the school is located. Must successfully complete the NCLEX-RN examination developed by the National Council of State Boards of
Other Registered Nurses (Utilization Review, Staff Development, etc.)	Not differentiated as a separate category from 29- 1141	Assesses patient health problems and needs, develops and implements nursing care plans, and maintains medical records. Administers nursing care to ill, injured, convalescent, or disabled patients. May advise patients on health maintenance and disease prevention or provide case management.		
LPNs	29-2061	 Cares for ill, injured, or convalescing patients or persons with disabilities in hospitals, nursing homes, clinics, private homes, group homes, and similar institutions. May work under the supervision of a registered nurse. 		An LPN has graduated from high school and completed an approved practical nursing program of at least nine months (or two semesters). Must successfully complete the NCLEX-LPN examination developed by the National Council of State Boards of Nursing.
Other				



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Clinical Support				
Medical Assistants	31-9092	 Performs administrative and certain clinical duties under the direction of physician. Administrative duties may include scheduling appointments, maintaining medical records, billing, and coding for insurance purposes. Clinical duties may include taking and recording vital signs and medical histories, preparing patients for examination, drawing blood, and administering medications as directed by a physician. 		These occupations require training in vocational schools, related on-the-job experience, or an Associate's Degree.
Nurse Aides/Assistants	31-1014 Excludes: "Home Health Aides" (31-1011), "Orderlies" (31- 1015), "Personal Care Aides" (39-9021), and "Psychiatric Aides" (31-1013).	Provides basic patient care under the direction of nursing staff. Performs duties such as feeding, bathing, dressing, grooming, or moving patients, or changing linens. May transfer or transport patients. Includes nursing care attendants, nursing aides, and nursing attendants.		These occupations usually require a high school diploma and become certified by successfully completing a NYS-approved Nursing Home Nurse Aide Training Program and passing the Competency Examination.
Patient Care Techs	29-2030 Diagnostic Related Technologists and Technicians; and 29-2050 Health Practitioner Support Technologists and Technicians; and	2010 Standard Occupational Classification		New York does not require PCTs to be licensed or certified; however, employers may require a high school diploma or an Associates Degree and will provide on-the-job training. Others may require prior nursing aide experience or an LPN or CNA certificate or degree.
Clinical Laboratory Technologists and Technicians	29-2010 This broad occupation includes the following two detailed occupations: 29-2011 Medical and Clinical Laboratory Technologists 29-2012 Medical and Clinical Laboratory Technicians	29-2011 Performs complex medical laboratory tests for diagnosis, treatment, and prevention of disease. May train or supervise staff. 29-2012 Performs routine medical laboratory tests for the diagnosis, treatment, and prevention of disease. May work under the supervision of a medical technologist.		
Other				



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Behavioral Health (I	Except Social Workers p	roviding case/care management, etc.)		
Psychiatrists	29-1066	 Diagnoses, treats, and helps prevent disorders of the mind. 		
Psychologists	19-3031	Diagnoses and treats mental disorders, learning disabilities, and cognitive, behavioral, and emotional problems using individual, child, family, and group therapies. May design and implement behavior modification programs.		
Psychiatric Nurse Practitioners	Not differentiated as a separate category from 29- 1171	 Diagnoses and treats acute, episodic, or chronic illness, independently or as part of a healthcare team. May focus on health promotion and disease prevention. May order, perform, or interpret diagnostic tests such as lab work and x-rays. 		
Licensed Clinical Social Workers	21-1023	Assesses and treats individuals with mental, emotional, or substance abuse problems, including abuse of alcohol, tobacco, and/or other drugs. Activities may include individual and group therapy, crisis intervention, case management, client advocacy, prevention, and education.		Must have an MSW degree of at least 60 semester hours with required course content in clinical social work, including: supervised internship of at least 900 hours, acceptable to the Department, and complete 3 years of full-time post-MSW supervised experience in diagnosis and psychotherapy, acceptable to the Department.
Substance Abuse and Behavioral Disorder Counselors	21-1011	Counsels and advises individuals with alcohol, tobacco, drug, or other problems, such as gambling and eating disorders. May counsel individuals, families, or groups or engage in prevention programs.		



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Behavioral Health (E	xcept Social Workers pro	oviding case/care management, etc.)		
Other Mental Health/Substance Abuse Titles Requiring Certification	21-1014 Mental Health Counselors	Counsel with emphasis on prevention. Work with individuals and groups to promote optimum mental and emotional health. May help individuals deal with issues associated with addictions and substance abuse; family, parenting, and marital problems; stress management; self-esteem; and aging. Excludes "Social Workers" (21-1021 through 21-1029), "Psychiatrists" (29-1066), and "Psychologists" (19-3031 through 19-3039).		
Social and Human Service Assistants	21-1093 Exclude: "Rehabilitation Counselors" (21-1015), "Personal and Home Care Aides" (39-9021), "Eligibility Interviewers, Government Programs" (43-4061), and "Psychiatric Technicians" (29- 2053).	Assists professionals from a wide variety of fields, such as psychology, rehabilitation, or social work, to provide client services as well as support for families. May assist clients in identifying available benefits and social and community services and help clients obtain them. May assist social workers with developing, organizing, and conducting programs to prevent and resolve problems relevant to substance abuse, human relationships, rehabilitation, or adult daycare.		Most of these occupations require a four-year degree, but some do not. Certificate or Associate Degrees in subjects such as human services, social work, gerontology, or one of the social or behavioral sciences meet most employers' requirements. Some jobs may require a Bachelor's Degree in human services or a related field such as counseling, rehabilitation, or social work.
Psychiatric Aides/Techs	31-1013 Psychiatric Aides and 29-2053 Psychiatric Technicians	31-1013 Assists mentally impaired or emotionally disturbed patients. Works under the direction of nursing and medical staff. 29-2053 Cares for mentally impaired or emotionally disturbed individuals, following physician instructions and hospital procedures. Monitors patients' physical and emotional wellbeing and reports to medical staff. May participate in rehabilitation and treatment programs, help with personal hygiene, and administer oral medications and hypodermic injections.		Requires training in vocational schools, related on-the-job experience, or an Associate's Degree.



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Other				
Nursing Care Manage	ers/ Coordinators/Navig	ators/Coaches		
RN Care Coordinators/Case Managers/Care Transitions	Not differentiated from 29- 1141 (Registered Nurses) and/or 29-1171 (Nurse Practitioners)	 29-1141 Assesses patient health problems and needs, develops and implements nursing care plans, and maintains medical records. Administers nursing care to ill, injured, convalescent, or disabled patients. May advise patients on health maintenance and disease prevention or provide case management. 29-1171 Diagnoses and treats acute, episodic, or chronic illness, independently or as part of a healthcare team. May focus on health promotion and disease prevention. May order, perform, or interpret diagnostic tests such as lab work and x-rays. 		
LPN Care Coordinators/Case Managers	Not differentiated from 29- 2061 (Licensed Practical and Licensed Vocational Nurses)	29-2061 Cares for ill, injured, or convalescing patients or persons with disabilities in hospitals, nursing homes, clinics, private homes, group homes, and similar institutions. May work under the supervision of a registered nurse.		



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Social Worker Case Management/ Care Management	21-1022	Provides individuals, families, and groups with the psychosocial support needed to cope with chronic, acute, or terminal illnesses. Services include advising family care givers, providing patient education and counseling, and making referrals for other services. May also provide care and case management or interventions designed to promote health, prevent disease, and address barriers to access to healthcare.		
Bachelor's Social Work	No classification identified for this title by NYSDOH.		Provides direction for routine aspects of non- medical problems of patients and their families. Major focus is related to planning and post-discharge of patients with outside agencies, nursing staff, and relatives. Bachelor's degree in social work required.	
Licensed Masters Social Workers	No classification identified for this title by NYSDOH.		Provides intensive counseling services and direction for complex social and emotional problems of patients and their families. Identifies the emotional factors underlying a patient's illness. Master's degree in social work required.	New York Licensed Master Social Workers have earned a Master of Social Work (M.S.W.) degree from a graduate school of social work accredited by the Council on Social Work Education and passed a national licensing exam.
Social Worker Care Coordinators/Case Managers/Care Transition	21-1022	Provides individuals, families, and groups with the psychosocial support needed to cope with chronic, acute, or terminal illnesses. Services include advising family caregivers, providing patient education and counseling, and making referrals for other services. May also provide care and case management or interventions designed to promote health, prevent disease, and address barriers to access to healthcare.		
Other				



	100			
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Non-licensed Care Co	oordination/Case Manag	gement/Care Management/Patient Na	avigators/Community Health Worke	rs (Except RNs, LPNs, and Social Workers)
Care Manager/ Coordinator	No classification identified for this title by NYSDOH.		Care Managers participate as part of a treatment team in the development of a plan that utilizes case management to ensure that necessary linkages, supports, advocacy, and follow-up are provided for each client. Duties include but are not limited to: initial assessment and screening, linking individuals with identified resources, assisting them in accessing services, developing strategies for implementing the treatment plan, and performing crisis intervention as necessary. Care Coordinators provide coordinated care to (age-specific) patients by developing, monitoring, and evaluating interdisciplinary care.	
Patient or Care Navigator	No classification identified for this title by NYSDOH.		Navigators help coordinate patient care, connect patients with resources, and help patients understand the health care system. This member of the health care team helps patients "navigate" the healthcare system and get timely care. Navigators serve as a representative of patients in matters pertaining to quality of patient care; serve as liaison between the facility, patient, and patient's relatives in resolving patient care problems and communicating facility policies and procedures regarding patient care.	



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Community Health Worker	21-1094	Assist individuals and communities to adopt healthy behaviors. Conduct outreach for medical personnel or health organizations to implement programs in the community that promote, maintain, and improve individual and community health. May provide information on available resources, provide social support and informal counseling, advocate for individuals and community health needs, and provide services such as first aid and blood pressure screening. May collect data to help identify community health needs.		
Peer Support Worker	Not differentiated from 21- 1094 (Community Health Worker	Assist individuals and communities to adopt healthy behaviors. Conduct outreach for medical personnel or health organizations to implement programs in the community that promote, maintain, and improve individual and community health. May provide information on available resources, provide social support and informal counseling, advocate for individuals and community health needs, and provide services such as first aid and blood pressure screening. May collect data to help identify community health needs.		



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Patient Education	Not differentiated as a separate category from 21- 1091 Health Educators	Health Educator Definition		
Certified Asthma Educators	Not differentiated as a separate category from 21- 1091 Health Educators.	Health Educator Definition		Professionals who are eligible to take the certification examination include physicians, PAs, NPs, RNs, LPNs, Respiratory Therapists, Pulmonary Function Technologists, Pharmacists, Social Workers, Health Educators, Occupational Therapists (OT), and Physical Therapists (PT). The National Asthma Educator Certification Board (NAECB) provides the certification examination.
Certified Diabetes Educators	Not differentiated as a separate category from 21-1091 Health Educators.	Health Educator Definition		Professionals who are eligible to seek certification include clinical psychologists, physicians (MD or DO) or podiatrists, RNs, OTs, PTs, and optometrists holding a current, active, unrestricted license from the United States or its territories or registered dietitians, or healthcare professional with a minimum of a master's degree in social work. There is also a professional practice experience requirement of a minimum of 2 years of practice. The National Certification Board provides the certification examination for Diabetes Educators (NCBDE).
Health Coach	No classification identified for this title by the NYSDOH.		Assesses lifestyles of individuals, addresses health concerns, and then works with those individuals to make behavioral, nutritional and other changes in order to promote better health and wellness.	
Health Educators	21-1091	Provides and manages health education programs that help individuals, families, and their communities maximize and maintain healthy lifestyles. Collects and analyzes data to identify community needs prior to planning, implementing, monitoring, and evaluating programs designed to encourage healthy lifestyles, policies, and environments. May serve as a resource to assist individuals, other health professionals, or the community, and may administer fiscal resources for health education programs.		
Other				



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Administrative Staff	All Titles			
Executive Staff	11-1011 Chief Executives and 11-1021 General and Operations Managers	11-1011 Determines and formulates policies and provides the overall direction of companies or private and public sector organizations within the guidelines set up by a board of directors or similar governing body. Plans, directs, or coordinates operational activities at the highest level of management with the help of subordinate executives and staff managers.		
		11-1021 Plans, directs, or coordinates the operations of companies or public and private sector organizations. Duties and responsibilities include formulating policies, managing daily operations, and planning the use of materials and human resources, but are too diverse and general in nature to be classified in any one functional area of management or administration, such as personnel, purchasing, or administrative services. Includes owners and managers who head small business establishments whose duties are primarily managerial.		
Financial	11-3031 Financial Managers and 43-3000 Financial Clerks	11-3031 Plans, directs, and coordinates accounting, investing, banking, insurance, securities, and other financial activities of a branch, office, or department of an establishment. 43-3000 Includes numerous detailed occupations.		



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Human Resources	11-3121 Human Resources Managers and 43-4161 Human Resources Assistants, Except Payroll and Timekeeping	• Plans, directs, or coordinates human resources activities and staff of an organization. • 43-4161 • Compiles and keep personnel records. • Records data for each employee, such as address, weekly earnings, absences, amount of sales or production, supervisory reports on ability, and date of and reason for termination. • Compiles and types reports from employment records. • Files employment records. • Searches employee files and furnishes information to authorized persons.		
Other				
Administrative Suppo	ort All Titles			
Office Clerks	43-9060 This broad occupation is the same as the detailed occupation: 43-9061 Office Clerks, General	Performs duties too varied and diverse to be classified in any specific office clerical occupation, requiring limited knowledge of office management systems and procedures. Clerical duties may be assigned in accordance with the office procedures of individual establishments and may include a combination of answering telephones, bookkeeping, typing or word processing, stenography, office machine operation, and filing.		
Secretaries and Administrative Assistants	43-6010	This broad occupation includes the following four detailed occupations: 43-6011 Executive Secretaries and Administrative Assistants 43-6012 Legal Secretaries 43-6013 Medical Secretaries 43-6014 Secretaries, Except Legal, Medical, and Executive		



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Coders/Billers	29-2071	Compiles, processes, and maintains medical records of hospital and clinic patients in a manner consistent with medical, administrative, ethical, legal, and regulatory requirements of the health care system. Processes, maintains, compiles, and reports patient information for health requirements and standards in a manner consistent with the healthcare industry's numerical coding system.		
Dietary/Food Service	11-9051	Plans, directs, or coordinates activities of an organization or department that serves food and beverages.		
Financial Service Representatives	41-3031	Buys and sells securities in investment and trading firms, or calls upon businesses and individuals to sell financial services. Provides financial services, such as loan, tax, and securities counseling. May advise securities customers about such things as stocks, bonds, and market conditions.		
Housekeeping	37-1011	Supervises work activities of cleaning personnel in hotels, hospitals, offices, and other establishments.		
Medical Interpreters	27-3091	Interprets oral or sign language, or translates written text from one language into another.		
Patient Service Representatives	43-4051	Interacts with customers to provide information in response to inquiries about products and services and to handle and resolve complaints.		
Transportation	No classification identified for this title by NYSDOH.		Perform activities related to transportation of patients as directed. Provides mail and messenger service.	
Other				



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Janitors and Cleaners	37-2011	Keeps buildings in clean and orderly condition. Performs heavy cleaning duties, such as cleaning floors, shampooing rugs, washing walls and glass, and removing rubbish. Duties may include tending furnace and boiler, performing routine maintenance activities, notifying management of need for repairs, and cleaning snow or debris from sidewalk.		
Health Information	 Technology			
Health Information Technology Managers	11-3021	Plans, directs, or coordinates activities in such fields as electronic data processing, information systems, systems analysis, and computer programming.		
Hardware Maintenance	No classification identified for this title by NYSDOH.		Assures that all computers and associated equipment are operational at all times. Investigates and resolves computer hardware problems. Additionally, may install, configure, and administer various network services.	
Software Programmers	15-1130	This broad occupation includes the following four detailed occupations: 15-1131 Computer Programmers 15-1132 Software Developers, Applications 15-1133 Software Developers, Systems Software 15-1134 Web Developers		
Technical Support	15-1150	This broad occupation includes the following two detailed occupations: 15-1151 Computer User Support Specialists 15-1152 Computer Network Support Specialists		
Other				



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Home Health Care				
Certified Home Health Aides	31-1011	Provides routine, personal healthcare, such as bathing, dressing, or grooming, to elderly, convalescent, or disabled persons in the home of patients or in a residential care facility.		These occupations usually require a high school diploma. Employees in these occupations need anywhere from a few months to one year of working with experienced employees. A recognized apprenticeship program or certified based training may be associated with these occupations.
Personal Care Aides	39-9021	Assists elderly or disabled adults with daily living activities at the person's home or in a daytime non-residential facility. Duties performed at a place of residence may include keeping house (making beds, doing laundry, washing dishes) and preparing meals. May provide meals and supervised activities at non-residential care facilities. May advise families, the elderly, and disabled on such things as nutrition, cleanliness, and household utilities.		These occupations usually require a high school diploma. Employees in these occupations need anywhere from a few months to one year of working with experienced employees. A recognized apprenticeship program or certification-based training may be associated with these occupations.
Other				
Other Allied Health				
Nutritionists/ Dieticians	29-1031	 Plans and conducts food service or nutritional programs to assist in the promotion of health and control of disease. May supervise activities of a department providing quantity food services, counsel individuals, or conduct nutritional research. 		Most of these occupations require graduate school. However to be certified, one must have completed a program in dietetics-nutrition leading to the baccalaureate degree or a higher academic credential that is, at the time the program is completed, registered by the New York State Education Department as qualifying for certification in dietetics-nutrition or accredited by the Commission on Accreditation for Dietetics Education (CADE), plus one-half of a full-time equivalent year of planned work experience (800 hours).
Occupational Therapists	29-1122	Assesses, plans, organizes, and participates in rehabilitative programs that help restore vocational, homemaking, and daily living skills, as well as general independence, to disabled persons.		A baccalaureate or entry-level Master's degree in occupational therapy, or a post-baccalaureate certificate in occupational therapy from an institution acceptable to the New York Department of Education plus 6 months of supervised occupation therapy experience.



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Occupational Therapy Assistants/Aides	31-2010	This broad occupation includes the following two detailed occupations: 31-2011 Occupational Therapist Assistants 31-2012 Occupational Therapist Aides		One must complete: • A two-year associate degree program for occupational therapy assistants; or • A post-secondary program in occupational therapy of at least two years duration which is satisfactory to the New York State Education Department.
Pharmacists	29-1051	Dispenses drugs prescribed by physicians and other health practitioners and provides information to patients about medications and their use. May advise physicians and other health		Prospective pharmacists are required to have a Doctor of Pharmacy (Pharm.D.) degree, a postgraduate professional degree. One must pass all three parts of the pharmacist licensing exam series within 5 years.
Pharmacy Technicians	29-2052	Prepares medications under the direction of a pharmacist. May measure, mix, count out, label, and record amounts and dosages of medications.		Requires training in vocational schools, related on-the-job experience, or an Associate's Degree.
Physical Therapists	29-1123	Assesses, plans, organizes, and participates in rehabilitative programs that improve mobility, relieve pain, increase strength, and improve or correct disabling conditions resulting from disease or injury.		A Master's or higher degree in physical therapy. The National Physical Therapy Examination, or an examination determined by the Department to be comparable in content, is required for physical therapy licensure in New York.
Physical Therapy Assistants/Aides	31-2020	This broad occupation includes the following two detailed occupations: 31-2021 Physical Therapist Assistants 31-2022 Physical Therapist Aides		Requires training in vocational schools, related on-the-job experience, or an Associate's Degree. The National Physical Therapist Assistant Examination is required for a physical therapist assistant.



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Respiratory Therapists		Assesses, treats, and cares for patients with breathing disorders. Assumes primary responsibility for all respiratory care modalities, including the supervision of respiratory therapy technicians. Initiates and conducts therapeutic procedures. Maintains patient records Selects, assembles, checks, and operates equipment.		Respiratory therapists need at least an Associate's Degree, but employers may prefer applicants who have a Bachelor's Degree. Licensure is required.
Speech Language Pathologists		Assesses and treats persons with speech, language, voice, and fluency disorders. May select alternative communication systems and teach their use. May perform research related to speech and language problems.		A New York speech-language pathologist has completed a minimum of a Master's degree in speech-language pathology. In addition, New York licensed speech-language pathologists have satisfactorily completed at least nine months of paid supervised experience and passed a written, State-approved licensing examination.